

## TWEED MALL SHOPPING CENTRE - TRADE PROMOTIONS

### Terms and Conditions

#### WIN a 1 of 5 Centre Gift Card – Customer Survey Feedback Competition

1. Information on how to enter and prizes form part of these Terms and Conditions. Participation in this “Promotion **WIN a 1 of 5 Centre Gift Card – Customer Survey Feedback Competition** (“Promotion”) is deemed acceptance of these Terms and Conditions.
2. The Promoter is Retpro Group, on behalf of the shopping centre named TWEED MALL SHOPPING CENTRE, 16-62 Wharf Street, Tweed Heads NSW 2485 (“The Promoter”)
3. Entry is only open to residents of Australia. Employees and the immediate families of the promoter and agencies associated with this promotion are ineligible to enter. This includes retailers, retail employees and their immediate families within TWEED MALL SHOPPING CENTRE .
4. This Promotion commences at 10.00am Australian Eastern Daylight Standard Time (“AEST”) on Wednesday, 21<sup>st</sup> July 2021 and ends at 9.00pm Australian Eastern Standard Time (“AEST”) on Sunday, 25<sup>th</sup> July 2021 (“Promotion Period”).
5. Five (5) winners will be determined by electronic draw at Centre Management Office, TWEED MALL SHOPPING CENTRE , 16-62 Wharf Street, Tweed Heads NSW 2485 at 10am Monday 26<sup>th</sup> July 2021, of the promotional dates and be notified within 2 business days via phone and or email. The judge’s decision is final, and no correspondence will be entered. An unclaimed prize will be void and unclaimable once 3 months from draw date has exceeded.
6. The prize will consist of one (1) of five (5) \$100 Tweed Mall Gift Card. The total prize pool is \$500.00. The prize is not redeemable for cash and is not transferrable. The winner must be able to provide a photo ID upon request. If the photo ID cannot be produced, a redraw for the prize will take place.
7. To enter this Promotion, eligible individuals must complete the following:
  - (a) Complete all questions via <https://www.tweedmall.com.au/tweed-mall-customer-survey/> or in Centre at TWEED MALL SHOPPING CENTRE
  - (b) Customers must complete all mandatory sections of the survey form.
  - (c) If the Eligible Person is under the age of 18 years, be consented to by a parent or guardian of the Eligible Person and any relevant consent form signed where applicable.
  - (d) The Promoter reserves the right, at any time, to verify the eligibility of any Participant (including a Participant’s identity, age and place of residence) and to disqualify any Participant who does not comply strictly with these Terms and Conditions or who tampers with the entry process. Incomplete, or illegible entries will be deemed invalid. If requested by the Promoter, a Participant must provide the Promoter with evidence of eligibility. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
8. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury suffered or sustained, as a result of taking the prize, except for any liability which cannot be excluded by law.
9. All entries become the property of the Promoter. All entries will be entered into a database and the entrants’ names and email address may be used for future promotional, marketing and publicity purposes by the promoter and its associated parties unless the entrant has indicated otherwise. TWEED MALL SHOPPING CENTRE takes seriously its obligation to safeguard personal information regarding its customers.
10. The Promoter reserves the right to cancel the competition at any time subject to written directions from state regulatory bodies.